

exercises to recalibrate your ability

from THE LOST ART OF LISTENING by Nichols



PICK THREE PEOPLE YOU SEE REGULARLY

WRITE DOWN WHAT YOU EXPECT THEM TO SAY TO YOU.

WRITE HOW YOU USUALLY RESPOND

HOW COULD YOU SET ASIDE THOSE EXPECTATIONS TO HAVE A MORE IN-DEPTH CONVERSATION THE NEXT TIME YOU SEE ONE OF THOSE PEOPLE?

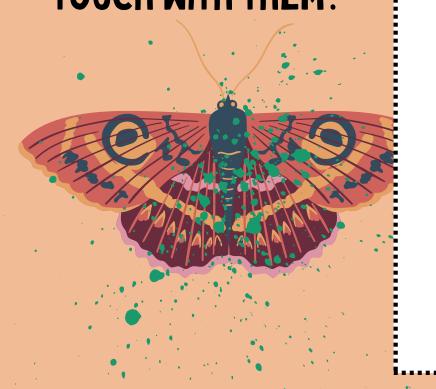
A SATISFY CONVERSATION WITH A LOVED ONE INVOLVES TALKING ABOUT OUR PERSONAL CONCERNS AND BOTH GETTING A TURN AND



WHAT DID EACH OF YOUR PARENTS DO TO MAKE YOU FEEL THEY WEREN'T REALLY LISTENING TO YOU?

HOW DO THOSE
EXPERIENCES
EFFECT HOW YOU
APPROACH
CONVERSATIONS
NOW?

HOW COULD YOU
APPROACH EITHER
OF YOUR PARENTS IN
SOME COMPLETELY
DIFFERENT WAY THE
NEXT TIME YOU'RE IN
TOUCH WITH THEM?



WHAT MAKES YOU AFRAID TO TRY DOING THIS?

TRY TO IDENTIFY AND PERSONIFY THE DEFENSIVE PARTS (FEARFUL, ANGRY, HURT) THAT INTERFERE WITH LISTENING IN THE FOLLOWING EXAMPLES:

A. THE BOSS IS DESCRIBING
HOW THEY SHOULD HANDLE
A PARTICULAR PROJECT,
BUT IVAN IS NOT LISTENING
- HE THINKS THE BOSS'S
WHOLE APPROACH IS
WRONG.

B. TWO FRIENDS ARE EATING
LUNCH. ONE FRIEND IS
TALKING BUT THE OTHER
CANNOT LISTEN BECAUSE
OF A PERSON NEXT TO THEM
TALKING LOUDLY ON THEIR
CELLPHONE

C. 'CAN I TALK TO
YOU?' SAID A. 'NOT
NOW, I'M BUSY,' SAID
B.

D. A THINKS SHE AND HER PARTNER SHOULD GO TO COUPLES THERAPY, BUT IS AFRAID TO BRING IT UP FOR FEAR OF THE REACTION.

E. THE FATHER IS
EXPLAINING WHERE HIS
IMPORTANT PAPERS ARE,
WHEN HE DIES. HE IS IN
GOOD HEALTH, SO THE
CHILD IS NOT LISTENING.

F. YOU WANT TO TELL SOMEONE HOW MUCH THEY MEAN TO YOU, BUT YOU ARE AFRAID THAT KIND OF INTIMACY MIGHT MAKE BOTH OF YOU FEEL AWKWARD

G. A IS EXPLAINING WHAT KIND OF TOASTER SHE WOULD LIKE B TO EXCHANGE FOR THE ONE SHE BOUGHT. B DOES NOT WANT TO MAKE A FUSS AND WHEN THEY GET TO THE STORE, CAN'T REMEMBER WHAT KIND TO BUY.

H. DESCRIBE SITUATIONS THAT
YOU HAVE EXPERIENCED,
YOUR FEELS AT THE TIME - AND
WHAT YOU WISH YOU COULD
HAVE DONE. WHAT WILL YOU
TRY NEXT TIME?

THE LOST ART OF LISTENING BY NICHOLS

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